



“Connection is why we’re here;
it’s what gives purpose and
meaning to our lives.”

— **Brené Brown**



Hello, I'm Michele.
Miami-Dade County, Florida



One boring fact about me: I love the outdoors.



LET'S CONNECT

Two minutes. Meet someone you don't know yet.

- 01 Your name
- 02 Where you're from
- 03 How long you've used EnergyCAP
- 04 One boring fact about yourself



A utility bill is data.

**Its value grows when we
connect it.**

DATA

+

PEOPLE

=

IMPACT



Utility data

People

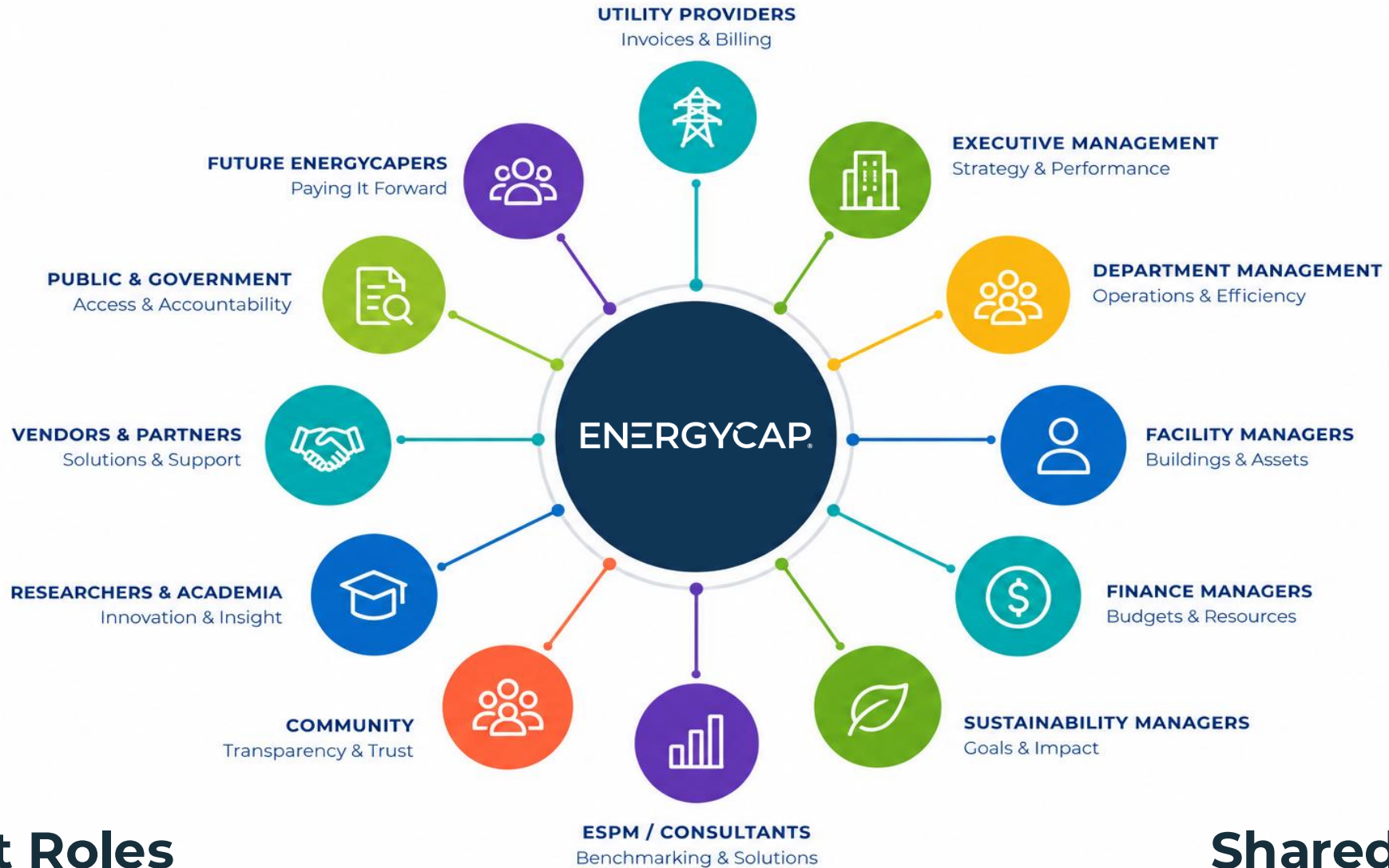
Connections

Purpose

The data



EnergyCAP. One Platform. Many Stakeholders.



Different Roles

Shared Goals.

Connection 1: Utility providers

EVERY BILL

Analyzed

SERVICE DATES

Verified

SUBSCRIPTIONS

Tracked

Accurate billing starts with a shared record of what should have happened

From invoice to insight

The connection starts before the first report is ever created.



Effective dates. Missing bills. Duplicate bills. Anomalies.

The connections catch what doesn't belong

Small billing details become large operational safeguards.

OVERLAPS

Overlapping
billing



CORRECTIONS

Adjusted bills



FINAL BILLS

Closed
accounts



OWNERSHIP

Bills that aren't
ours

Connection 2: Our organization

The same utility data answers very different questions



Executive
Management



Department
Management



Facility
Managers



Finance
Managers



Sustainability
Managers

One source of truth. Different responsibilities. Shared understanding.

One dataset. Many purposes.

EnergyCAP

ENERGY STAR
Consultants
Leadership
Facilities
Finance

Benchmarking
System design
Decisions
Operations
Cost Management

Connection 3: Community

Utility data can connect an organization beyond its own walls.

TRANSPARENCY

**Dashboards +
reports**

RESEARCH

**Universities +
NREL**

PUBLIC

**Records +
accountability**

Share the data. Share the goals. Share the progress.

And then there are the connections between us

Fellow EnergyCAPers

Lessons learned
Problem solving
Support



Future EnergyCAPers

Share what works
Make the path easier
Pay it forward

Purpose: these connections create measurable value.



\$16M

WASD billing
\$28M → \$12M
after rebilling



\$100K+

Saved by closing
unnneeded accounts
and collecting
overdue refunds



\$100K+

WASD credits
for leak repairs



\$16K

Recovered from FPL
after faulty meter
discovered

The data matters.

The people matter.

**The connection is where
the value happens.**

Let's continue the conversation

Who is connected to your data?

Who should be connected to your data?

What connection could create the most value?